

MEMBER QUESTIONS AND COMMENTARIES AGM HELD IN MARCH 2024

MATTERS ARAISING FROM CHAIRMANS REPORTS

Issues Raised	Board's Response
<p>1. Min 5.1.6 Clarification on whether the requirement for minimum shares and Deposits of Kshs 1 million for Qualification to vie for elections included the Supervisory and incumbent board members</p> <p>M/No 1229</p>	<p>The Board clarified that change on the Election policy affects both Supervisory committee members, current board members in office and all members who wish to vie for Elections to the Board</p>
<p>2. Min 5.1.7 Clarification on voting method on whether secret ballot will be adopted for future elections instead of online.</p>	<p>The Board clarified that online voting enabled wider participation hence it was resolved that the Society would maintain the online voting system.</p>
<p>3. Min 5.1.10 Explanation on whether the minimum requirement of Kshs 1,000,000 for eligibility to vie for elections was a national or Wana-Anga Policy.</p> <p>M/No 1229, M/No 3434 & M/No 954</p>	<p>This was clarified as a proposal for AGM approval as different Societies have different requirements. The Proposal approved and adopted.</p>
<p>4. Min 5.1.11 Explanation on who approves supplementary budgets</p> <p>M/No 3707</p>	<p>The Board clarified that budgets are approved by the AGM and budget amendments are tabled to the members for adoption</p>
<p>5. Min 5.1.12 Clarification on the difference between next of Kin and beneficiaries</p> <p>M/No 253</p>	<p>The Board clarified that next of Kin and beneficiaries are the same with Nominees acting as Trustees to the next of Kin and beneficiaries.</p>

Issues Raised	Board's Response
<p>6. Min 5.2.4 Clarification on the role of the Supervisory Committee in view of the rising expenditure(Supervisory Committee Report)</p> <p>M/No 1499</p>	<p>The Board clarified that the Supervisory committee plays a vital role on the checks and balances on the various aspects on internal controls and operations in the Society including recommendations on areas of improvement.</p>
<p>7. Min 5.2.5 Concerns on need to enhance internal controls, Over expenditure in line items and lack of member involvement in formulation of the Election policy that approved hybrid meetings</p> <p>M/No 1258 & M/No 1699</p>	<p>Internal controls have been enhanced and stringent controls enforced. This has led to reduced expenditure as seen in this year's Financial statement.</p>
<p>8. Min 5.2.6 Concern on recovery of defaulted loans from guarantors and request to enhance recovery from loanees and Debt Collectors success on recovery</p> <p>M/No 1219</p>	<p>The recovery of loans through the loanee has been enforced and debt collectors have been following up with the cases including taken defaulters through the legal process. This has been effective and the recovery being achieved. The new system has more modules to track and alert members ontime.</p>

MATTERS ARAISING FROM FINANCIAL STATEMENT

Issues Raised	Board Response
<p>1. Min 6.2 Recommendations on improvement of ICA ratio, Control and align budget and strict adherence to budget.</p> <p>M/No 1258</p>	<p>The ICA improvement is majorly achieved through retention. The Board has enforced stringent measures on expenditure, to ensure high profit so as to increase the ICA ratio. The Board believes that it will achieve the ICA ratio of 8% in 2025.</p>
<p>2. Min 6.3 Proposal to set targets on Dividend rates with the Board and uphold Honoraria in the event targets not achieved.</p> <p>M/No 3704</p>	<p>The Board clarified that the core objective of the Society is savings and credit and to ensure that members get credit facilities when applied for on time</p>
<p>3. Min 6.5 Explanation on how dividend rates would be improved</p> <p>M/No 1846</p>	<p>The Board urged the members to increase member deposits to avoid overdependence on Fixed deposits that are costly to the Society and proposed to have minimum share contribution increased proportionate to loan uptake.</p>
<p>4. Min 6.6 Request for Presentation of Audited accounts earlier in upcoming AGM before Members get exhausted</p> <p>M/No 1462</p>	<p>The Board clarified that audited accounts are published for 14 days before presentation to the members and uploaded on the Society website</p>
<p>5. Min 6.7 Proposal to increase minimum monthly contribution be made proportionate to loan take.</p> <p>M/No 1258 & M/No. 1462</p>	<p>Proposal not adopted and recommendation to deduct 1% from applied loans adopted and seconded.</p>